

Thankyou for your purchase from Creative Drain Solutions.

We only use the best quality 316 Marine Grade Stainless Steel, electropolished after manufacture to create a high quality, polished appearance. With a few simple steps you can maintain your product to keep it functioning well and looking great.

**The most important steps to remember are:**

- **Regular cleaning with warm soapy water and a soft cloth is best**
- **Stainless steel can scratch from poor or rough handling**
- **Avoid abrasives or harsh chemical cleaners**
- **Never use scourers or wires brushes**
- **Mild household cleaners and a soft cloth can be used to clean stainless steel**

Stainless Steel is a durable, low maintenance material that will give you years of quality. To keep your new drain working well and looking good, it is recommended that drains be cleaned approximately every 12 weeks. Stainless Steel will retain its high-quality finish when cleaned regularly with plenty of water and dried afterward to ensure that water marks are not left on the surface.

Follow the advice below to maintain your product throughout its life.

The use of warm, mild soapy water with a soft cloth will remove most dirt and deposits from the surface of the material. Ensure a liberal amount of water is used to wash dirt from the surfaces, rather than spread dirt or smear it across the metal.

Despite being metal, Stainless Steel can scratch and be damaged through careless handling or cleaning. Avoid being rough, scrubbing or using anything on the stainless steel that may cause scratches. Avoid dragging items over the drains, and NEVER use steel wool, steel or wire brushes that may mark the surfaces or leave residual dirt or metal fragments that may later rust on drains. Scrubber or sponges labelled 'non-scratch' may still create marks on the surface of stainless steel and should be avoided.



Fingerprints and oil or grease marks can be easily removed window cleaner, a small amount of alcohol, methylated spirits or mineral turpentine. Be sure to rinse thoroughly and dry.

If rust marks are left to develop on stainless steel, a chalk-based cream cleaner and soft cloth can be used to very lightly rub the area (along the grain only). If the mark proves difficult to move, a proprietary stainless-steel cleaner can be used. Warning, these cleaners usually contact potentially dangerous chemicals such as sulphuric, phosphoric or oxalic acids, and need to be handled and used strictly according to manufacturer's instructions. Following cleaning with acid, always neutralise acid with a baking powder solution or 1% ammonia, rinse well with clean water and dry with a soft cloth. Do not use cleaning agents with incorporated abrasive materials.

Stainless Steel, if left in contact with acids, carbon steel or salts for extended periods, may discolour, particularly if wet. Always be sure to keep the surface clean and don't allow it to sit with dirt or chemicals.

Heavy limescale from hardwater can be removed by soaking the steel in a hot water and 25% vinegar solution. This should assist in breaking down the lime scale which can be wiped or brushed off with a nylon cloth. Use a rise of 1% ammonia solution to neutralise the vinegar prior to a final rinse and dry.

Cement or mortar needs to be immediately rinsed off before it can set. A vinegar solution may be used but avoid chloride rich chemicals or hydrochloric acid which may further mark the metal.

Cleaning and drying the steel will ensure that no water marks or smears will be left on the surface of the drains and they will remain looking great for years to come.

